



Quality Policy

GIRDWOOD CONTRACTING is committed to providing the highest possible quality and reliability of services in Pipelines, Civil Construction Associated with Municipal and Water Authority and Electrical Infrastructure, Water, Sewerage and Irrigation Infrastructure, Subdivision Construction, Bulk Earthworks, Road Construction and Maintenance Industry, in order to obtain new customers and retain existing ones.

GIRDWOOD CONTRACTING is committed to continuous improvement in quality with the goal of meeting or exceeding our customers' expectations.

Improvement in quality is the job and obligation of every GIRDWOOD CONTRACTING employee.

Our commitment to quality improvement will lower costs by eliminating errors, resulting in the best service at the lowest cost with the highest degree of customer satisfaction.

To achieve the above, GIRDWOOD CONTRACTING will:

- ◆ Make quality work the joint responsibility of management and employee's. Our commitment is to utilize every available means to **do it right the first time.**
- ◆ Maintain quality goals and objectives as set out in our Strategic Plan.
- ◆ Ensure that client expectation, as well as specifications, are an integral part of every new program.
- ◆ Apply a quality planning system to ensure effective implementation of every new program to meet our Quality goals.
- ◆ Commit to an ongoing training program for all new and existing employees.
- ◆ Promote quality awareness and employee work involvement in quality improvement programs.
- ◆ Maintain a committed **Quality Management System to ISO 9001:2016**

Tim Girdwood
Managing Director

Tim Girdwood

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